



Village of Schiller Park Coronavirus Pandemic Update

Water Bills:

- The due date for Water Bills is *extended* to **April 30th** for bills currently due.
- Residents requesting that Public Works staff come to their residence for a leak inspection due to a high water bill will be delayed until after April 30th. In cases where a resident feels they have an unusually high water bill they will be provided a check list of action steps upon request.

Vehicle Stickers:

- The Village will recognize current stickers (which currently expire June 30, 2020) as valid for an additional month (**until July 31, 2020**). Additionally the time period for purchasing a new sticker at regular price (\$20.00 for a passenger car) will also be extended until July 31st.

Village Hall:

- Village Hall is **closed** to the public at this time. Village Staff will remain during business hours to answer the questions of residents who call in. Please call **(847) 678-2550** if you have questions or concerns.
- Only remote payments are allowed until at least April 30th. You can pay remotely three different ways:
 - (1) The grey drop box in Village Hall parking lot (No cash);
 - (2) Online on Village website – www.villageofschillerpark.com;
 - (3) By credit card over the phone upon request.
- There will be **no** Village Staff at Village Hall on Saturday mornings until at least April 30th. This will be re-evaluated as that date gets closer.

Community Development / Building Permits & Inspections:

- The Community Development offices at the Community Center are **closed** to the public at this time. Village Staff will remain during business hours to answer the questions of residents who call in. Residents needing assistance are encouraged to call **(847) 671-8555** to discuss any needs or concerns they may have.
- Building Inspections are postponed through April 30th.
- Crime Free Housing Rental Property Inspections of rental properties have been paused until April 30th.

Police Department / Adjudication Hearings:

- Public Safety Procedures have been modified – Please see the statement on the website that was released by the Police & Fire Departments on how they are modifying their procedures during the pandemic.

- The Adjudication dates for **Wednesday, March 18th** and **Wednesday, April 15th** have been *postponed* until Wednesday, May 20th. All cases and tickets scheduled for March 18th and April 15th have been continued to the May 20th date and no additional fines or Court costs will be assessed during the delay. New cases that arise during this time will also be postponed until May 20, 2020.
- Payment for tickets is only allowed by remote payment until at least April 30th. You can pay remotely three different ways:
 - (1) At the grey drop box in Village Hall parking lot (No cash);
 - (2) Online on Village website – www.villageofschillerpark.com;
 - (3) By credit card over the phone upon request.

Fire Department:

- Public Safety Procedures have been modified – Please see the statement on the website that was released by the Police & Fire Departments on how they are modifying their procedures during the pandemic.
- Fire Inspections of commercial buildings have been postponed through April 8th.
- Our 911 Dispatchers will need to make additional inquiries as part of the dispatch process. Please be patient while they gather the needed information.

Parks/Recreation:

- All facilities (Recreation Center, Activity Center, and Community Center) are closed through at least April 8th. The date for re-opening these facilities will be reevaluated as that date get closer. Please check back on the Village website for updates.
- All **playgrounds** are also closed until further notice.
- Refunds or credits for programs that have been canceled will be processed for participants that have already paid.
- There will be no programming for students that are home from school until at least April 8th. This will be updated as that date gets closer. Please check back on the Village website for updates.
- All leagues, programs, and similar activities are canceled until at least April 8th. This will be updated as that date gets closer. Please check back on the Village website for updates.

Public Meetings:

- Only Village Board meetings and the special budget meeting scheduled for Monday, March 23 will be held through April 30th. Other public meetings will only be held if there is a critical need. Any attendees to any meeting must utilize “social distancing”. Agendas for any meetings will be posted on the Village website as may be required by State law.

Public Library:

- The Library is closed until further notice. The due date for all materials currently borrowed is now May 1, 2020 and all late fees have been waived. Please check the Library website for further updates.

Garbage Collection:

- Groot has informed the Village that pickup of “**bulk items**” and “**construction debris**” is **suspended** until further notice. Collection of “**loose**” garbage is also suspended until further notice – which means all garbage must be in your garbage cart, another can with handles, or bagged.
- **Yard Waste** pickup began on Friday, April 3rd as previously scheduled. Please use your cans marked with free “Yard Waste Only” stickers obtain at Village Hall or biodegradable paper bags.

Branch Pickup:

- Branch Pickup by Public Works will begin as scheduled on **Monday, March 30th**.