



Municipal Consolidated Dispatch

Village of Harwood Heights, Norridge, Schiller Park

7300 W. Wilson Avenue, Harwood Heights, IL 60706 • 708.320-7880

EMERGENCY COMMUNICATIONS TELECOMMUNICATOR (ECT) FULL-TIME

**Current Starting Salary (No Experience): \$26.25/hr. – Completion of Training \$27.00/hr. –
Completion of Probation \$28.64**

Based on Experience Range: \$30.40/hr. up to \$32.25/hr.

**(Anticipated increases May 1, 2026)*

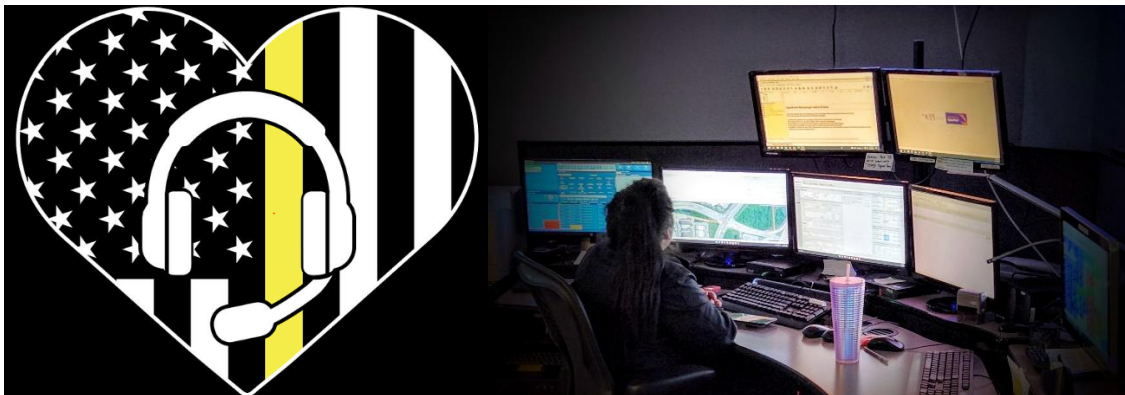
The Municipal Consolidated Dispatch (MCD) center located in Harwood Heights, Illinois serving the Villages of Harwood Heights, Norridge, Schiller Park, and the Norwood Park Fire Protection District is currently seeking qualified dynamic people for the position of full-time Emergency Communications Telecommunicator (ECT). MCD dispatches police, fire, medical and all staff are cross-trained.

Benefits include:

- 192 hours of accrued Paid Time Off Annually
- Extended Sick Leave days, accrued monthly
- 10 Paid Holidays
- \$50K Employer paid life insurance policy
- Illinois Municipal Retirement Fund Pension & Optional Voluntary Additional Contributions
- 8-hour shifts, (Must be able to work up to 12-16 hours as needed, no restrictions)
- Medical, dental, and vision insurance

MCD encompasses an area large enough to hone and perfect learned skills, in smaller close-knit communities. If you have an *Esprit De Corps* mindset then maybe you can walk a path only a select few have the honor to travel. If you want a challenge and have the self-discipline to stand in the gap as a lifeline to serve others, then maybe you have what it takes to be a part of our team. ***Smiles, positive attitudes, and altruistic individuals are encouraged to apply!***

(Stipend for Bilingual Polish & Spanish speaking employees)



Applications and full job descriptions may be downloaded at www.mcde911.org. Completed applications should be submitted either in person or submitted online to the attention of: Administrative Assistant Mariola Biel (708) 667-0527. Email: admin@mcde911.org.

The application process will remain open and reviewed weekly.



THINGS TO CONSIDER BEFORE APPLYING

What this Position Is!

- A highly specialized vocation. Only a small percentage of the population can become an effective Telecommunicator.
- Developing critical thinking and problem-solving skills under high, moderate, and non-stressful conditions.
- Hard work and determination over multiple months to earn the title.
- An opportunity to develop skills, character, and perseverance that transcend beyond the workplace.
- Requires nothing less than full commitment to preparation, duty, service, and integrity.
- Inside look at public safety, how municipal governments work, use of rapidly evolving technology to better serve others.
- The first point and primary contact connecting people to information, resources, and help in a time of need.
- A career, not just a job.
- Intrinsically rewarding. An opportunity to be a part of something bigger than yourself, that makes a difference!

What this Position Isn't!

- Monday-Friday, 9-5, weekends and holidays off, flexible schedule.
- "Just a paycheck."
- For the faint of heart.
- A hobby, or just something to do.
- A short-term stepping stone or resume builder.

If you think you have what it takes to be at the forefront of life-changing service, take the next step. Want more information? Email and/or attend a Q&A Orientation session on April 10th, 2026, from 5:00 p.m.-8:00 p.m., Village of Harwood Heights-Village Hall, 7300 W. Wilson Avenue, in the Harwood/Heights rooms.